



Managing a crisis effectively requires a clear understanding of the evolving situation at any given time. Given this clarity organisations are enabled to make clear decisions, leading to swifter, more effective resolutions.

That's why we've teamed up with CYGNVS to provide a highly secure cloudbased environment to stay up to date, communicate and share vital information. It ensures all stakeholders have a shared, clear, consistent, real time view of any given situation, enabling timely decision making, wherever they are.

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# Welcome to the CYGNVS Crisis Resilence platform

## **CYGN∛**S

Crises are the most serious challenges facing any organisation. While crises may be caused by a range of different events the common factor is that they present organisations with complex challenges that could have far-reaching and very damaging consequences, particularly if an organisation is perceived as having failed to prepare for, manage or effectively recover from a crisis. In the worst case a crisis may threaten the continued viability or existence of an organisation.

That's why we have partnered with CYGNVS to create an intuitive crisis preparation, management and response platform, all in one simple system.

### Complimentary to all Convex policy holders

The CYGNVS solution will enable you to configure your crisis management plans into coherent and easy to follow workstreams

Breaks down relevant actions into workstreams allowing the apportionment of ownership and milestones



Communications are centralised and recorded securely through the platform (rather than multi channel: email, WhatsApp, phonecalls etc) providing a single source of truth and a clear auditable trail



Workstreams are separated into different collaboration spaces to focus information exchange and enable discrete collaboration spaces for specific interactions (e.g. legal privilege)



Secure exchange of documents with the ability to sign and execute

Helps reduce business interruption through structuring your crisis response into simple outcome orientated workstreams

Third parties, who are often critical in crisis response, can be invited into a controlled and secure fashion



Enables a single source of information pre, during and post incident, creating coherent and thorough auditable records of processes and actions



# Contact your broker to book your 30 minute introduction to the CYGNVS Crisis Resilience platform

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